



**IAFF Health & Wellness Trust**

## When you have a cancer diagnosis, **time** is of the essence.

Getting a second opinion and getting the proper care quickly is **critical**. We coordinate your care, giving you guidance and options for the best treatment. A helping hand when you need it most—we do the logistics, so you can **concentrate on getting better**.



### Peace of mind

Have your cancer case reviewed by a national expert to confirm appropriate diagnosis and treatment plan, and have your provider learn best practices for supporting your specific course of treatment.



### Top-quality Treatment

Get access to top-quality Oncology Care from across the country, including for surgeries related to cancer. We partner with leading cancer institutes and top-rated oncology providers.



### Live support

Access social and emotional support for you and your family during your cancer experience, whether you're diagnosed or acting as a caregiver. Live, human support available 24/7.



### Comprehensive care

Chat with a doctor in 60 seconds, find low-cost medications, access emotional wellbeing tools, connect with a mental health provider, and access your health info, all from one easy and convenient app.



## What is the Transcarent Oncology Care experience like?

Through Oncology Care, you can expect live, human support from the moment you begin your journey. We are here to make the process as easy and seamless for you as possible.

You can call a Health Guide to connect with the Oncology Support team of experienced oncology nurses for ongoing guidance during and after your cancer treatment. You can also communicate via in app messaging to learn about the program, to receive support for your treatment, and to understand the steps through your treatment journey.

## How much will Oncology Care cost me?

Thanks to IAFF Health & Wellness Trust, you pay nothing for Oncology Care. That's right—benefit costs are covered at 100% so you pay zero. Your employer passes on the savings from our pre-negotiated, bundled rates to you.

*If you're enrolled in a high deductible health plan with a qualifying health savings account, Transcarent care services are no cost to you after your deductible has been met.*

## Who is eligible for this benefit?

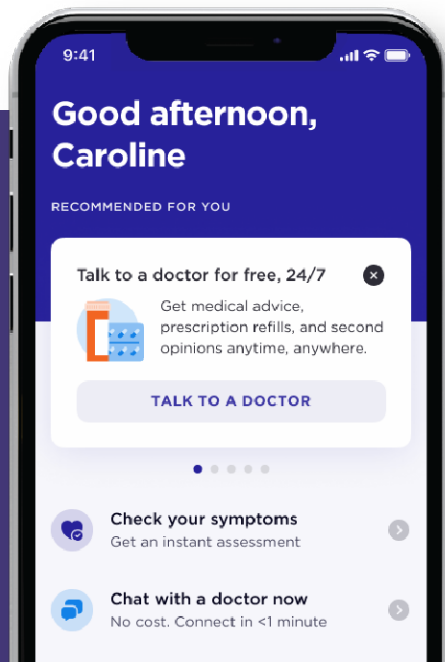
All members and family members enrolled in a Trust medical plan are eligible for Oncology Care. Members seeking advice for a loved one are also eligible.

## How do I get started?

Get started by registering online at [Transcarent.com](https://Transcarent.com), or by downloading the mobile app below. You can also call (888) 994-2177 to speak to a Health Guide, who will walk you through the process.

## How is this benefit different from other Oncology Care programs?

Our program offers a unified, end-to-end experience for members and caregivers, all within the app. We provide access to valuable resources like our Expert Advisory Review team, who provides members with reviews of diagnoses and treatment plans, and local treating oncologists with ongoing peer to peer guidance. Members and caregivers with questions can connect with experienced oncology nurses who can answer all questions related to diagnoses and treatment.



## Register Now!

Scan the QR code, search “Transcarent” in the app store, or talk to a Health Guide:

 (888) 994-2177